



Matrix™

Matrix Updates

July 21, 2020

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Comments Available in Customer Portal for All Available Displays

Why did we make this change?

- Brought to our attention by Stellar customers.
- So you can access notes your clients left on a property from **any** display.
- Previously, this feature was only available to the **Agent Single Line display** and **Customer 360 Property View displays**.
- Now available on all displays

Property Types Affected

- Residential
- Commercial
- Income
- Vacant Land
- Rental

Processes and Listings affected

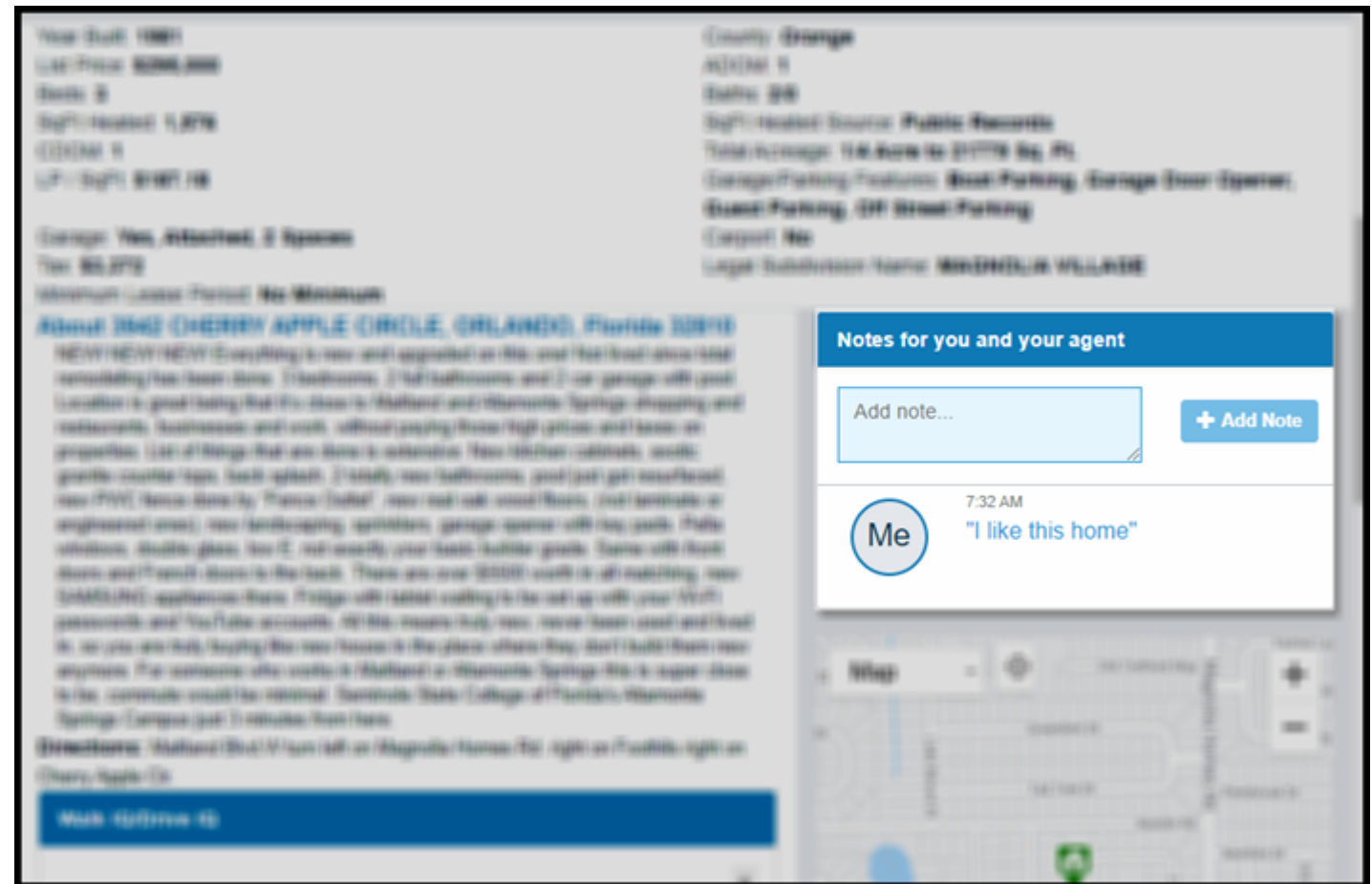
- No Listings Affected
- No change to User Experience

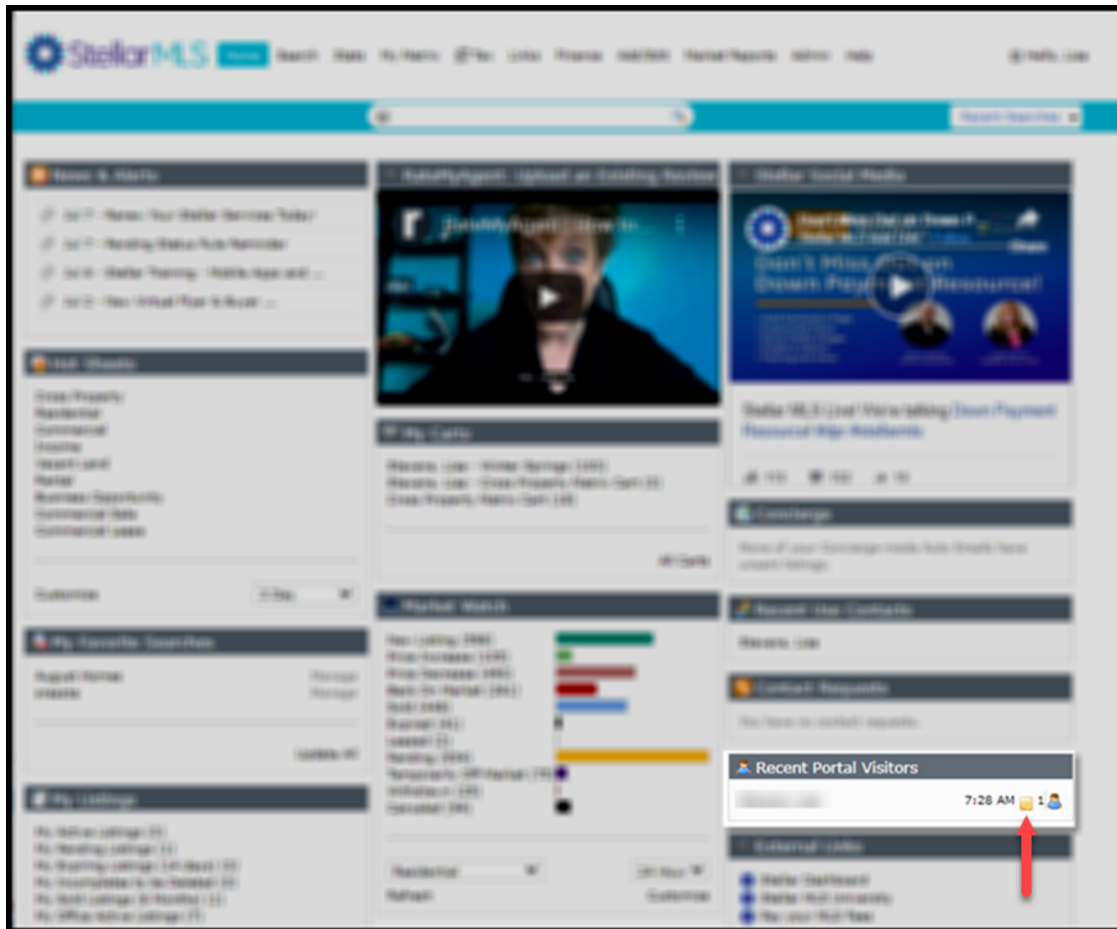
Customer Portal

Consumers can add notes to a listings they receive from you via email.

All displays have been updated with this feature. Now you can view notes (and add a response) regardless of which display view you are using.

Please note, this feature will only work if you add the recipient as a contact in Matrix.





You can now view the notes from all displays within Matrix and add a replies.



New Barn Search Control

Why did we add a new search control?

This was requested by Stellar customers to have a faster way to search for properties that contains the word “Barn(s).”

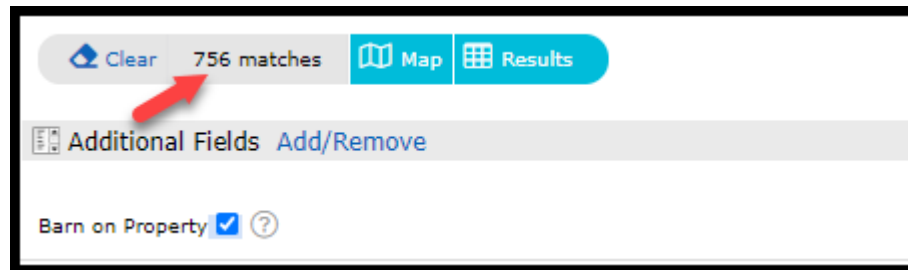
Property Types and Forms Affected

- Residential Search
- Income Search
- Vacant Land Search
- Rental Search

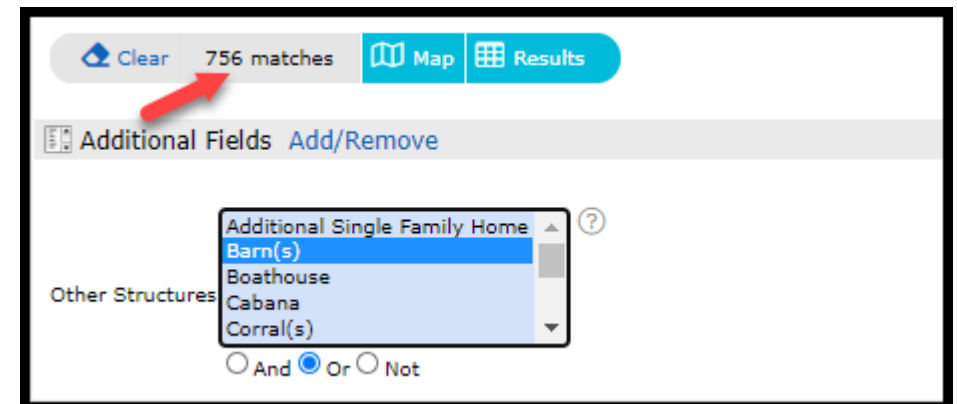
How does it work?

- Search control is now available to be added to either the quick or detailed search form.
- Search control points to the “Other Structures” field.
- Results are generated if the list agent selects “Barn(s)” in the “Other Structures” field when listing is entered.

When either search control is selected (**quick or detailed search**), the results returned should be the same.



A screenshot of a search interface. At the top, there is a 'Clear' button with a blue icon, followed by '756 matches'. To the right are 'Map' and 'Results' buttons. Below this is a section titled 'Additional Fields' with an 'Add/Remove' link. Underneath, there is a checkbox labeled 'Barn on Property' which is checked, with a help icon to its right.



A screenshot of the same search interface, but with the 'Other Structures' dropdown menu open. The dropdown list shows 'Additional Single Family Home', 'Barn(s)', 'Boathouse', 'Cabana', and 'Corral(s)'. The 'Barn(s)' option is highlighted. Below the dropdown are radio buttons for 'And', 'Or' (which is selected), and 'Not'. A red arrow points to the 'Clear' button in the top bar.



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